



# EMERGENCY DEPT. REDEVELOPMENT

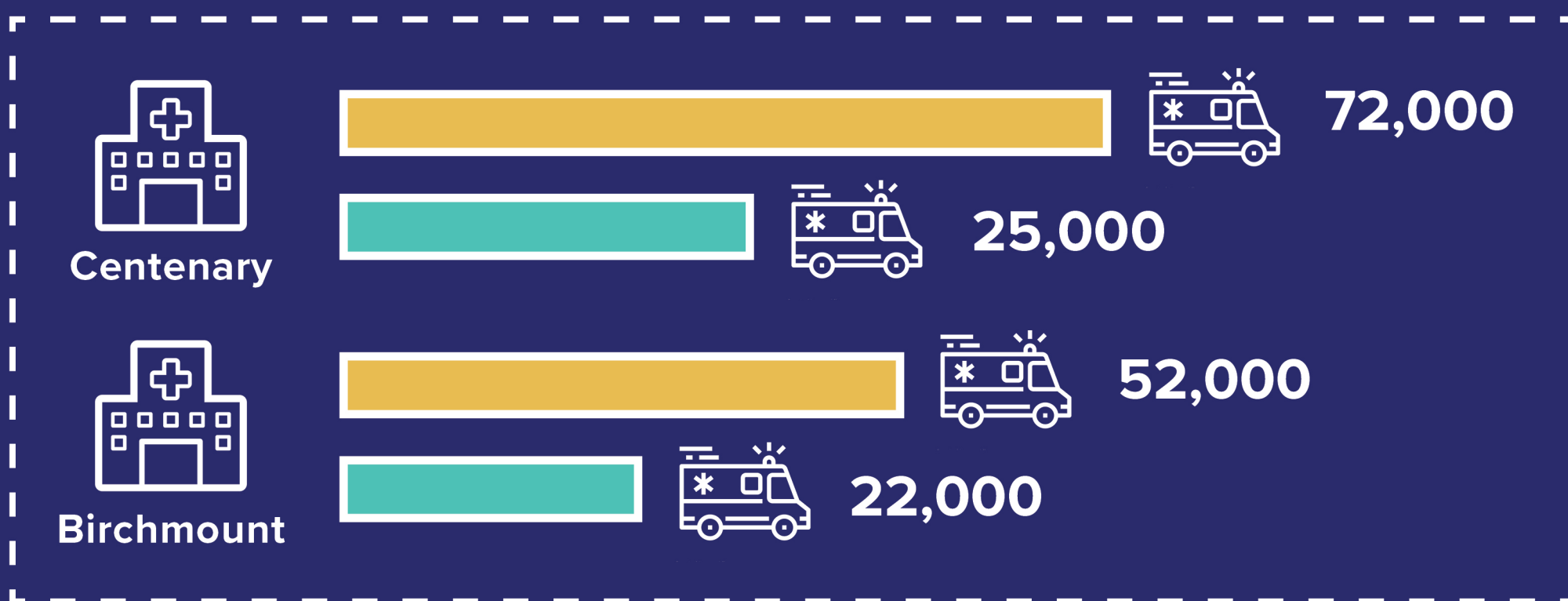
@ SHN'S BIRCHMOUNT & CENTENARY HOSPITALS

**200,000** cases seen annually across SHN's emergency departments



**50 YEARS** age of existing Emergency facilities at Centenary, leading to longer wait times and lack of capacity for modern medical technology

## ED Current Volumes vs. Intended Capacity



**264%**

approximate **overcapacity** across the Centenary and Birchmount Emergency Departments

By **redeveloping the Centenary and Birchmount Emergency Departments**, we can create **modern, technology-enriched, health care facilities** that will serve as a **hub between SHN, care providers and the community:**

**x2** the amount that Scarborough's population of 60+ citizens will grow in the next 20 years

- ✓ PRIVATE TRIAGE & TREATMENT AREAS
- ✓ SEPARATE WALK-IN & AMBULATORY ENTRANCES
- ✓ SAFE ENVIRONMENT
- ✓ INFECTION CONTROL & SAFETY
- ✓ ACCOMMODATION OF DIVERSE COMMUNITY NEEDS

## NO-WAIT EMERGENCY

- 1 Triage remotely via online portal or telephone
- 2 Health care professional reviews symptoms to direct patient to urgent care centre, family doctor, call 911 or visit emergency
- 3 Hospital uses advanced software to staff up and minimize wait times



- 4 System recommends which emergency to visit based on **real-time volume**
- 5 Once they arrive, patients receive an **estimated departure time** so they can stay informed of their journey even if delays occur
- 6 **Follow-up appointments booked upon discharge** with information sent directly to family doctors



# IT'S OUR TIME

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