

# BUILDING A HEALTHIER FUTURE

for Scarborough's patients and families



At **Scarborough Health Network (SHN)**, we are taking the lead in delivering accessible, world-class and inclusive health care to one of Canada's most vibrant and diverse, yet vulnerable communities. However, at more than half a century old, our aging hospitals are falling behind and creating obstacles for our patients, physicians, staff and community. To overcome these obstacles, continue our high quality of care for Scarborough's patients, and become Canada's leading community teaching health network, *SHN needs investment*.

## OUR HOSPITALS

Across three hospitals and eight satellite sites, Scarborough Health Network employs **some of our generation's best physicians, nurses and medical professionals**. These teams deliver exceptional clinical expertise and techniques to treat Scarborough's patients and families effectively, inclusively and with compassion.

SHN is home to Ontario's largest nephrology program, and operates the fourth largest maternal and newborn program in the province. We deliver North America's largest regional community-based cardiovascular rehabilitation program, and are the designated cardiac care and spine centre for Scarborough and surrounding communities to the east. SHN is also home to a state-of-the-art Eye Centre specializing in glaucoma and cataracts surgeries, and currently operates the second-largest community-based mental health and addiction program in Ontario, with over 10,000 referrals to our outpatient programs each year.

**3<sup>rd</sup>** largest community health network in Canada

Serving a **catchment area** of **832,000** people in Scarborough, Markham and Durham

**831** beds and 85 bassinets

**5,920** deliveries

**59,900** surgeries

**200,000** emergency visits

**600,000** outpatient visits



Centenary Hospital



General Hospital



Birchmount Hospital

## OUR COMMUNITY

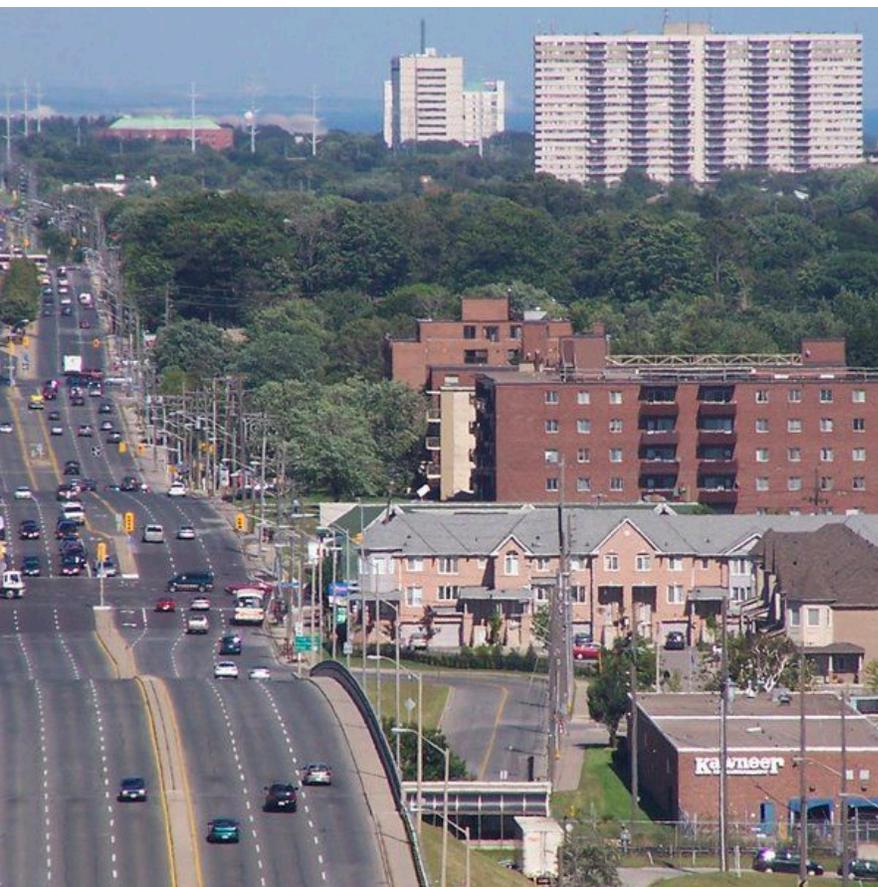
At the heart of Toronto is **one of the country's most diverse communities, Scarborough**. Over the past 20 years, Scarborough's DNA has continued to transform, grow and evolve at an immense pace, becoming more culturally, socially, religiously and racially diverse.

This diversity has become the community's greatest strength. Together, it creates a rich mosaic that defines Scarborough's unique character and embodies the vast potential that our citizens, our families, and our children can contribute to and benefit from into the future.

Despite such future potential, **Scarborough also faces significant health and other determinants of health challenges** that impact our community in distinct and demanding ways.

Scarborough is a "diabetes hotspot" due to its cultural and ethnic makeup. As a result, culturally prevalent conditions such as chronic kidney disease and sickle cell anemia require access to innovative, inclusive care closer to home. Scarborough is also home to a significant portion of residents living in low-income status, often struggling to make ends meet while facing unique limitations on their health and access to quality health care.

It is crucial that SHN takes the lead in addressing these challenges within Scarborough to **improve our community's health and well-being and combat the growing intensity of health challenges facing our future**.



# 632,000

population (2016)

↑ **4.8%** population increase in the last 15 years

## 59%

new Canadians

## 74%

visible minorities

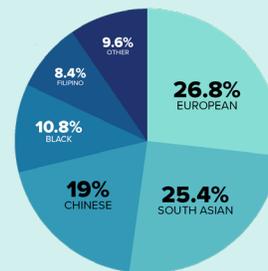
## 50%

speak a primary language other than English

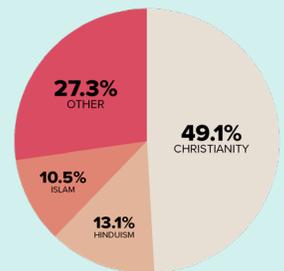
## 80%

live in family households

### ETHNICITY



### RELIGION



# x2

population of 60+ residents expected to double by 2040

# LOWEST

average family income in the GTA

**\$102,721**

Toronto

**\$78,781**

Scarborough

## OUR CHALLENGE

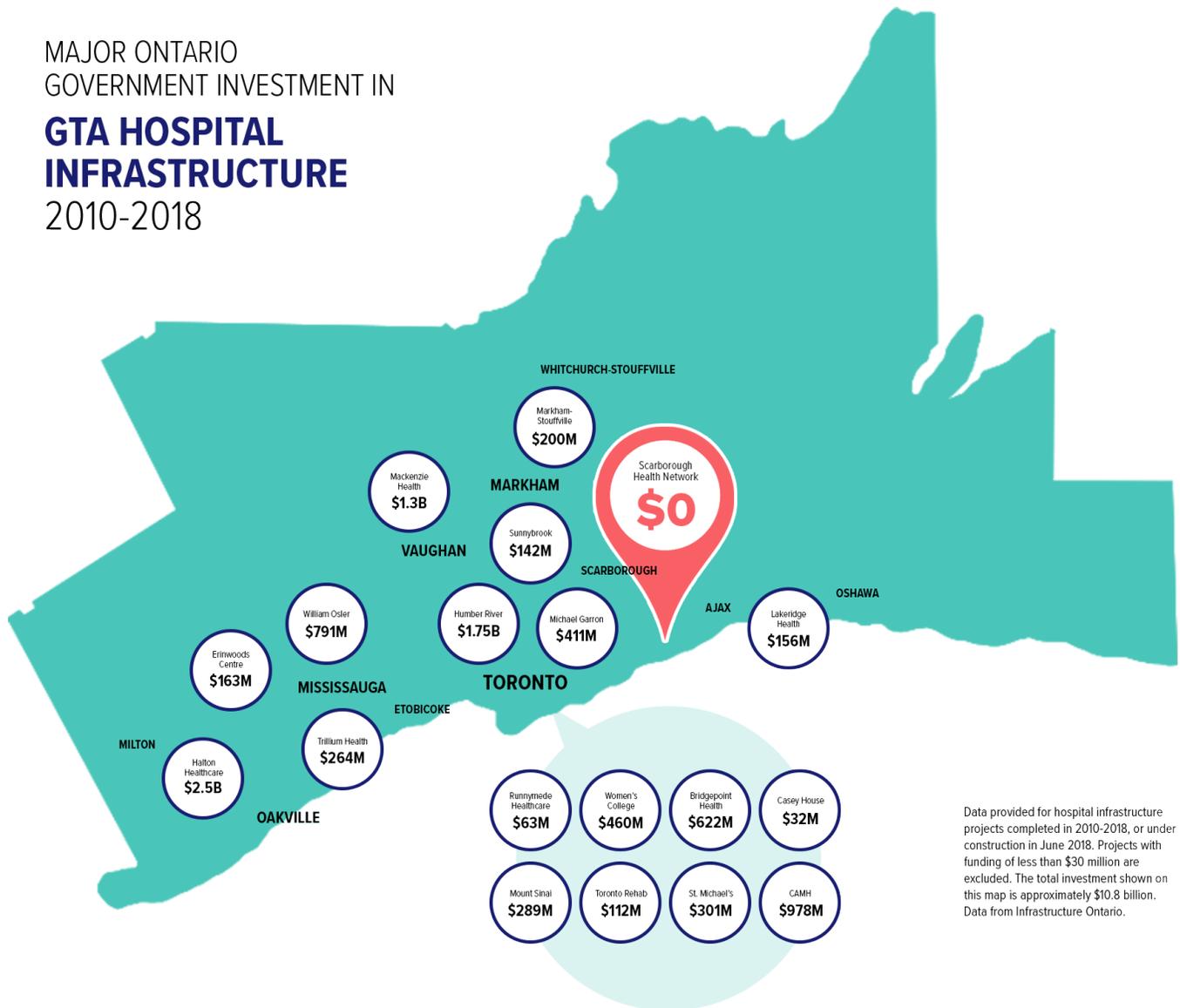
Despite our ambitious vision and commitment to serving Scarborough and our patients with quality health care close to home, our ability to do so has been greatly hindered. The hospital must raise significant funds to ensure we meet our local community share, including 10% of all infrastructure costs and 100% of all medical equipment.

However, **limited government funding in capital infrastructure as compared to other GTA hospitals** means urgently needed projects are put on the back burner. Physicians and staff are treating patients in aging facilities, including the oldest operating rooms in the province, while capacity constraints in our hospitals are at an all-time high.

These concerns have been dramatically highlighted throughout the COVID-19 pandemic. In spite of SHN's notable leadership in the response to the virus through changes to our ongoing hospital activities, increased access to testing and unmatched support for long-term care homes, the situation has pushed our hospitals to their limits.

With our community growing and evolving each and every day, **we must also evolve and transform to meet current capacity and prepare for more.** To set the stage for the leading role we aim to play among Toronto's hospitals, SHN needs investment to update and expand its facilities and, ultimately, close the growing gap to ensure equitable health care for all of Scarborough.

### MAJOR ONTARIO GOVERNMENT INVESTMENT IN GTA HOSPITAL INFRASTRUCTURE 2010-2018



Data provided for hospital infrastructure projects completed in 2010-2018, or under construction in June 2018. Projects with funding of less than \$30 million are excluded. The total investment shown on this map is approximately \$10.8 billion. Data from Infrastructure Ontario.

# THE CAMPAIGN FOR SCARBOROUGH HEALTH NETWORK

To help Scarborough receive the best possible care, we must rewrite this story for the future. SHN Foundation has identified several key priorities that will define our health network's role as a health care leader for generations to come.

## Transforming Kidney Care



### THE NEED

With the increased incidence of CKD in Scarborough, our existing spaces are being outgrown, and across the Network, we are already at full capacity. Despite our high quality of care, our dialysis units are in urgent need of attention to not only increase capacity but to provide a better patient experience, mitigate risks, and drive disease awareness and prevention.

### THE OPPORTUNITY

1. SHN will **fund urgent renovations and upgrades to CKD units**, including a 27-station hemodialysis unit at Centenary and a 12-station isolation unit at General.
2. SHN will **create a new community hub in the Bridletowne neighbourhood**, offering patients a cutting-edge new model of care delivery that prioritizes not only treatment, but CKD prevention, education and management.

**FUNDRAISING TOTAL: \$16.5M**

## Re-imagining Medical Imaging



VIDEO



### THE NEED

Diagnostic imaging and vascular services at General are scattered across five different locations, with no designated waiting area or dedicated pre- and post-procedure care (preventing a cohesive patient experience and prolonging critical follow-up). With only one interventional radiology suite, wait times are longer, while limitations on existing infrastructure mean technology is out-of-date and patient satisfaction is lacking.

### THE OPPORTUNITY

SHN will create a **new Medical Imaging and Vascular Centre**, bringing all services into a single location at General, becoming a more efficient, patient-focused facility. The state-of-the-art Centre will increase capacity, reduce wait times by at least 50%, further modernize technology, enhance continuity of care, and provide an accessible, comfortable space for patients and families.

**FUNDRAISING TOTAL: \$27M**

## Expanding Emergency Care



VIDEO (Birchmount) VIDEO (Centenary)



### THE NEED

Scarborough has grown far beyond the capacity of our existing facilities, while our capabilities are being surpassed by modern medical technology that could drastically improve the patient experience. At more than 275% overcapacity, our aging EDs at Centenary and Birchmount provide inadequate infrastructure for patients and physicians alike.

### THE OPPORTUNITY

SHN will build **larger, more modern emergency departments** at the Centenary and Birchmount hospitals. Not only will these EDs have the capacity to accommodate our growing community, they will enable us to take advantage of the best medical equipment and innovative models of care delivery while improving patient comfort and privacy.

**FUNDRAISING TOTAL: \$32.3M**

## Evolving Mental Health



### THE NEED

SHN's existing satellite outpatient mental health clinics are inaccessible for our staff, patients and the community, often located on upper floors with back alley entrances and difficult to reach by public transit. With a growing prevalence of mental health challenges, we need to provide safe and equitable access to mental health care in the Scarborough community.

### THE OPPORTUNITY

SHN will create a **community-based mental health hub** in central Scarborough that is inclusive, accessible and efficient. This single location will offer adult programs and resources to expertly manage and treat a wide range of mental health challenges. It will also be home to a combination of clinics, including for cultural psychiatry, traumatic stress, mood and anxiety disorder, seniors' mental health and transitional-aged youth mental health.

**FUNDRAISING TOTAL: \$6M**

Additional urgent capital priorities have been identified in the following areas and are in the process of being determined:

**CARDIAC PROGRAM**  
\$8.5 MILLION

**TRANSFORMING CARE\***  
(OTHER AREAS OF GREATEST NEED)  
\$9.7 MILLION

**FUNDRAISING TOTAL: \$18.2M**

# CAMPAIGN TOTAL: \$100 MILLION

\*Includes CCU Consolidation / ICU Expansion at Centenary, Ultrasound Scanners, and other donor-designated priorities that align with hospital needs