

Key Messaging September 2019

Scarborough Health Network (SHN) aims to become Canada's leading community teaching health network, shaping the future of care for Scarborough. Comprised of three main hospitals (Birchmount, Centenary and General) and eight satellite sites, SHN is the third-largest health network in Ontario, with 1,000+ physicians, 5,100+ staff, 1,500+ volunteers, and approximately 833,000 annual patient visits.

SHN's programs and services are designed around serving one of Canada's most vibrant, diverse and vulnerable communities – Scarborough is home to more than 632,000 people, 60% of whom are immigrants and 70% of whom are visible minorities. It also has the lowest average household income in the GTA. With the needs of this unique community driving our strategic direction, SHN is equipped with full-service emergency departments, diagnostic, surgery, rehabilitation, and geriatric care, as well as advanced birthing centres for moms, newborns, and growing families. SHN is also a leader in specialty paediatric, mental health, and oncology services.

SHN delivers excellence and innovation on a daily basis, in countless ways. Our hospitals are:

- Home to North America's largest nephrology program, serving more than 6,000 patients and delivering not only worldclass dialysis care, but also methods for the superior prevention and management of chronic illness;
- Home to North America's largest regional community-based cardiovascular rehabilitation program, serving more than 20,000 patients per year;
- Home to a state-of-the-art Eye Centre at Birchmount, with a specialist team of expert ophthalmologists performing cataract and glaucoma surgeries – including phacoemulsification without the need for injections or sutures – intraocular lens implants, and inpatient newborn examinations for retinopathy or Terry Disease;
- Home to the fourth largest maternal and newborn program in the province, with roughly 6,400 babies born across the hospitals each year;
- The Central East LHIN designated cardiac centre and centre for spine surgery; and,
- A proud community-affiliated teaching site for the University of Toronto, and a partner with a number of other universities and colleges, helping to train the next generation of health care professionals.

In spite of the excellence demonstrated daily through our staff, physicians and programs, our success is currently being undermined by aging infrastructure and a lack of government investment – in fact, SHN is the only hospital in the Greater Toronto Area to receive \$0 in infrastructure funding from the Ontario government since 2010.

With SHN approaching nearly 65 years old, complications related to obsolete spaces and equipment have started to affect the level of care we can provide. Outdated facilities struggle to accommodate high patient volumes and the need for modern medical technology – the General hospital has the oldest operating rooms in Ontario, there is insufficient dialysis capacity for treating a rapidly growing population of renal failure patients, and overall patient volumes at our emergency departments are at nearly 250% of design capacity.

To meet these challenges, **Scarborough Health Network Foundation (SHN Foundation)** is developing the \$100-million *It's Our Time* capital campaign to begin building state-of-the-art infrastructure and purchasing the latest medical technology in pursuit of SHN's vision. Although we stand as GTA's most economically disadvantaged community, Ontario requires SHN Foundation to raise the same percentage of community share funding for capital projects and major equipment purchases as hospitals in wealthier areas – to be exact, this equates to 10% of all capital infrastructure enhancements and 100% of all medical equipment.

The *It's Our Time* campaign aims to raise the necessary funds from the community-at-large to realize priority projects previously identified in the province's Expert Panel Report. These projects are aimed at improving the patient experience, enhancing access to health care, and ensuring a healthier future for the Scarborough community. The priority projects include:

- A new Medical Imaging & Vascular Centre at the General hospital;
- A new community hub for the prevention, management and treatment of diabetes and chronic kidney disease;
- Redevelopments to the Emergency Departments at the Birchmount and Centenary hospitals; and,
- Cutting-edge medical equipment across all hospitals.

In spite of negative rumours currently being disseminated in the media, Scarborough Health Network is fully committed to the future of all three of our hospitals, and is working diligently to realize new and exciting possibilities for our patients and our community. To achieve these aims, SHN Foundation is seeking leadership from both inside and outside of Scarborough to help us expand our reach and engage with new donors and volunteers who have the capacity to contribute to our success. Whether through a gift of dollars or time, or perhaps opening doors to others interested in helping SHN achieve its vision for shaping the future of care, the support of the community – both here in Scarborough and beyond our borders – is a critical element in our journey forward.